



WORK & TRAVEL USA

## OSI Carrabbas Italian Grill North Myrtle Beach - Front of House Restaurant Staff

### HOST INFORMATION

#### Company Description:

Carrabba's is best known for its wood-burning grill, inspired by the many tastes of Italy featuring their Signature Margherita Pizza as well as their Signature Chicken and Pasta dishes, with sauces made from scratch every day. You'll be an integral part of Carrabba's warm and welcoming atmosphere which offers several distinct dining experiences for customers - from the intimate Family Table in the main dining room, where families and friends can share quality food and time, to the Kitchen Counter in the midst of the energy of an authentic Italian kitchen where something is always on the stove and customers can taste what Carrabba's Chefs are cooking. See for yourself what Carrabba's customers are saying at <https://www.facebook.com/Carrabbas>. Carrabba's in North Myrtle Beach is a very popular restaurant and is located close to many stores and restaurants. It's close to many shops and a short bike ride to the beautiful beaches!

**Host Website:** <https://www.carrabbas.com/>

**Site of Activity:** OSI Carrabbas Italian Grill North Myrtle Beach

**Parent Account Name:** OSI Restaurant Partners LLC dba Bloomin Brands Inc

**Host Address:** 1015 Highway 17 North North Myrtle Beach , South Carolina , 29582

**Nearest Major City:** Myrtle Beach , South Carolina , Less than 25 miles away

### PLACEMENT INFORMATION

#### Job Description:

In a front of the house position, your daily responsibility will vary depending on how busy the restaurant is, as well as your physical strength and English skills.

You will most likely start as a FOOD RUNNER or BACK WAITER. This is to get you started with a restaurant experience. As a food runner, you will bring food to and from the kitchen to tables of guests. As a back Waiter, you will act as an assistant to another waiter - this is an opportunity to learn. As you get more comfortable in a restaurant job, you will work in one of the following positions:

#### HOST/HOSTESS:

As a host or hostess you'll be responsible for many things. You'll need to cheerfully greet guests, take them to their table and provide them with silverware and a menu. You'll need to be able to monitor the table rotation and make sure that each member of the wait staff gets a fair amount of tables without giving them too many all at once. At the same time, you'll need to know which servers you can count on to take extra tables when the restaurant gets very busy. You'll also need to keep track of which tables are cleaned and available for new guests, and you may even be required to answer the phone, take reservations and in some cases take-out orders.

#### SERVER:

Serving guest's tables, including banquet and party functions, you will be expected to effectively take and deliver food and beverage

orders.

You will need to:

- Accurately and quickly take and place all food orders with the kitchen.
- Answer all questions about cooking methods, menu items and specials and prices of all items.
- Prepare and deliver beverage and dessert choices
- Check food to make sure that appearance, temperature and portions are correct and deliver food orders in a timely fashion
- Collect payment from the guest
- Work with a computer system for food ordering/placing, so you need to be prepared to learn! You will also be expected to:
- Clean, clear and reset dining room tables
- Assist in seating and greeting of the guests
- Clean and restock service items

**BUSSER:**

Bussers clean tables, taking plates, utensils and drink ware to the kitchen to be washed, make sure diners' water glasses are full, and reset tables for the next service. Bussers might help waiters and waitresses bring food out to a table, restock utensils, napkins and other dining room needs. Bussers aren't the front line of food service, but customer attentiveness and a neat appearance are still necessary. Bussers make sure waiters and waitresses can focus on the diners and make sure that food comes out in a speedy manner.

Where you spend the majority of your time working will depend on your skills, your English level and the needs at that time, depending on how busy the restaurant is.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$2.13

**Eligible for Tips:** Yes

Tips are shared. If your average hourly wages during a pay period is less than the minimum SC wage of \$7.25 per hour, the difference will be made up to you.

**Estimated weekly wages including tips:** \$300

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 35

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

June, July and August are the busiest months. Bad weather could cause business to be slower with the potential for lower hours.

**Average number of hours per week reached by last year's seasonal employees:** 35

**Overtime Policy:**

Yes, paid after 40 hours

**Job-Specific Benefits:**

No

## JOB REQUIREMENTS

**English Level required:**

Advanced

**Required to be 21+:** No

**Previous Experience required:** Yes

You need to be able to speak, write and read comfortably in English. One year of restaurant experience is helpful, but not required. Excellent communication and hospitality skills (English IS required)!

**Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

Description:

You need to be able to lift/pull/carry up to 50 pounds (22kgs) and push up to 75 pounds (34kgs).

Standing for entire shift

**Job Training required:** Yes

Length of job training:

4-5 days

Hours per week during training period: 32

Different wage during training period: Yes

Training wage description:

\$7.50 per hour during training

Start on specific day of the week: No

Training requirements:

**Need to wear uniform:** Yes

Uniform Policy:

Your uniform will be provided for you but you must bring or purchase black, slip-resistant shoes. These typically cost anywhere from \$25-\$45. Your employer can tell you the best place to purchase these.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

**Dress Code:** Yes

Description:

You are representing our business; we need you to look professional. Students must be neatly groomed, clean, neat and professional in appearance. No visible tattoos and no facial piercing (ear OK). Must have normal colored hair (no pink, blue, green...). Must bathe regularly and use deodorant. No overbearing perfumes or colognes. Clean hygiene is a must. Men must have clean shaven face and women must wear hair tied back.

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Potlucks or Dinners

**Additional Details about Cultural Offerings:**

Carrabba's will be organizing a summertime staff event!

**Local Cultural Offering:**

Every week there is an outdoor concert, dance or festival during the summer. The 4th of July Fireworks display is amazing! With water everywhere, visitors to North Myrtle Beach have many choices: fishing and crabbing, peaceful seaside cycling and toes-in-the-sand enjoyment of the beach.

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

**Employer-owned or employer-arranged housing description:**

Employer will provide housing owner's contact information shortly after you're hired. Please tell both your employer and the housing owner your arrival information 2 weeks in advance to arrange to get a key when you arrive. Take a taxi or Uber to housing from Myrtle Beach airport or bus station to housing first. You can bike or Uber to Carrabba's to check in with employer.

**Lease Agreement:** Yes

**Onsite Amenities:**

WiFi: Yes

Description:

Phone Service: Yes

Description:

Kitchen facilities: Yes

Description:

Fully equipped kitchen. Landlord provides new set of dishes for each student.

Laundry facilities: Yes

Description:

Coin-operated washing machine and dryer.

### **Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 4

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 4

Rooming Arrangement Description:

Make your request to live with friends at the time you pay your deposit.

### **Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$95

Housing Cost Deducted from Paychecks: No

Description:

Landlord collects rent weekly on Mondays

Utilities Costs: No

Housing Deposit: Yes

Cost: \$250

Description:

Deposit is payable before arrival via PayPal on landlord's website.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

\$75 is not refundable. You must stay for the entire contract in order to receive your deposit back. If you leave early, you will not get your deposit back.

Details About Deposit Refund:

Deposit will be refunded in cash after room inspection prior to departure.

### **Transportation to Worksite:**

Biking

Estimated commute time: 15 to 30 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: Distance is 2.4 miles riding on sidewalks. You'll have to cross multiple side streets, 3 which have traffic lights, cross walks and pedestrian walk lights.

Other

Estimated commute time: Under 15 minutes

Estimated cost: \$15

Total: No Per Day: Yes

Description: Uber. You can share your Uber cost with coworkers working on the same shift.

## ARRIVAL INFORMATION

### Arrival Instructions:

Employer will provide housing owner's contact information shortly after you're hired. Please tell both your employer and the housing owner your arrival information 2 weeks in advance to arrange to get a key when you arrive. Take a taxi or Uber to housing from Myrtle Beach airport or bus station to housing first. You can walk or Uber to Carrabba's to check in with employer.

### Suggested Arrival Airport:

Myrtle Beach, MYR, Less than 25 miles

**Estimated cost of transportation to worksite from suggested airports:** \$25 to \$50

### If arriving after regular hours:

### Suggested After-Hours Accommodation:

Prearranged housing

TBD

North Myrtle Beach , South Carolina 29582

\$0 to \$25

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** No

### Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Students will be directed to the International Student Orientation meetings where they can apply for their Social Security card, open a bank account on site, and get a SIM card for their phone. Meetings are held at Trinity Methodist Church on 14th Avenuesouth in North Myrtle Beach (behind Bank of America) Thursdays at 9 am.

Nearest SSA Office: Myrtle Beach , South Carolina , Less than 25 miles

### Other:

Wage Payment Schedule:

Students will be paid with a paycheck every two weeks using a temporary social security number until the actual one comes in. You must apply for your SS# within a few weeks of arriving

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

You are representing our business; we need you to look professional. Students must be neatly groomed, clean, neat and professional in appearance. No visible tattoos and no facial piercing (ear OK). Must have normal colored hair (no pink, blue, green...). Must bathe regularly and use deodorant. No overbearing perfumes or colognes. Clean hygiene is a must. Men must have clean shaven face and women must wear hair tied back.

Second Job Availability: Yes, likely

Applicable Company Policies:

No smoking at work site or in housing.

## COMMUNITY AMENITIES

**Walking Distance from Worksite:**

Restaurants, Internet Cafe, Public Library

**Walking Distance from Housing:**

Post Office, Bank, Restaurants, Public Library

**In Town, Requires Transportation:**

Food Market, Shopping Mall, Fitness Center